

## **Job Description**

TITLE: Quick Service Restaurant Attendant

SUMMARY: Ensures consistent quality products, responsible for the preparation and sale of all food items per menu standards.

**ESSENTIAL RESPONSIBILITIES** include the following. Other duties may be assigned.

- Responsible for preparing and selling all food items on the menu.
- Picks up staff bank as directed, maintains a consistent bank as assigned, makes correct deposits each shift with attention to detail on receipts.
- Responsible for the cleaning and sanitizing of all foodservice equipment used to prepare and serve the menu items.
- Must be able to operate all equipment in the stand.
- Responsible for opening and closing inventories.
- Must be able to stand and walk for entire shift.
- Maintains Board of Health standards of sanitation and personal hygiene and cleanliness.
- Follows 4KE GuestPath Universal Service Standards, Operational Service Standards, and SERVE expectations at all times.
- Perform duties in a safe manner; report any potential safety hazards to management staff.
- Perform any reasonable, temporarily assigned job duties outside the position's job description, where, in the Company's judgment, those duties are necessary in the interest of efficiency, productivity, or guest service.

# STANDARDS OF PERFORMANCE

- Knowledge of concession stand operations
- Maintaining interpersonal working relationship among all personnel
- Oral and written communication skills
- Willingness to work flexible hours and handle high pressure situations in an interruptive environment

**QUALIFICATIONS:** To perform this job successfully, an individual must be able to perform each essential responsibility satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## **EDUCATION and/or EXPERIENCE:**

- High school Diploma or GED equivalent
- One year concession work experience is preferred
- Must complete a thorough background check or be eligible for a Gaming License

### **CERTIFICATIONS, LICENSES, REGISTRATIONS:**

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Associate must be able to qualify for licenses and permits required by federal, state, and local regulations.

#### PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an associate to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the associate is predominately walking and standing; frequently uses the stairs or elevators; use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl; and talk or hear. Specific vision abilities required by this job include close vision, distance vision, and peripheral vision, color coordination, and ability to adjust focus. The associate may be required to lift and/or move up to 10 pounds and occasionally lift and/or move up to 50 pounds. The noise level in the work environment is usually moderate to loud. All associates are under surveillance (and audio surveillance in limited areas). Performance may be observed and recorded.